Limited Warranty

All DeckProtect™ products carry a one-year limited warranty. Allendale Fibertech Corp. will replace your DeckProtect™ if it is defective in workmanship or materials for a period of one year from date of purchase. This warranty extends only to the original purchaser of the product

If you find your DeckProtect™ to be defective, you must contact the seller by email: sales@deckprotect.com. Allendale Fibertech will send a UPS return label so that you can return the defective DeckProtect., assuming you have saved the original shipping carton. Customers who have not saved the original shipping carton will be responsible for packaging and shipping the item. Allendale Fibertech will send a replacement DeckProtect at no cost to the customer, once the original item has been returned.

This warranty is limited to the purchase price of the product and does not cover damage to your deck or other property. DeckProtect™ is designed only to protect your decking surface from radiant heat under a professionally manufactured fire pit, fire table, or chiminea that safely contains burning materials above the surface of the DeckProtect™. Users must select a DeckProtect that is large enough to cover the area under the hot surface of the fire pit or chiminea.

No guarantee is expressed or implied that burning a fire will not be a hazard or create a risk of fire. Users are urged to follow the instructions for their fire pit or chiminea and to exercise caution and common sense whenever fire is involved.

Allendale Fibertech Corporation
2275 Bluff Road, Allendale, SC 29810
Note: DeckProtect™ is manufactured by Allendale Fibertech Corp.
and marketed by Ocean Color Group, Inc.